

wifinity

Partnering With You To
Deliver an Exceptional
Broadband Experience



Creating a home-from-home broadband experience

With a generation of increasingly tech-savvy future residents looking to decide on where to call home in later life, having a great broadband service to help them stay in touch with friends and family can be a great deciding factor.

Easily accessible connectivity

Our straightforward sign-up process means residents can be online in minutes, with no engineer appointments or home installation needed. We've developed a suite of tools to help ensure the onboarding process and our website are as accessible and easy to use as we can make them.

Should residents need it, we also have a UK-based Customer Services team who are available 24/7/265 via phone, email or even web chat.





Secure WiFi

Our WiFi networks are protected by next-generation firewalls and network access authentication to ensure only authorised devices can connect to the network. Our Network Operations team monitor the network 24/7 and proactively acts on any network threat.

Embracing the benefits of connected living

Wifinity's Home Networking feature is essentially a private network that follows the individual around the building, thanks to our site-wide connectivity. And it enables residents and operators to make the most of IoT devices anywhere in the building.

Residents can ask Alexa to play them some music, cast a classic movie to their WiFi, or use Siri to keep an eye on the weather for them.

It's not just your residents who benefit from the growth in IoT devices, either. You'll be able to run your CCTV, intercom and security systems, as well as site-wide computer networking across the entire property. We take the complexity out of connectivity.

A solution designed to meet the needs of your business

From site-wide WiFi coverage and fixed-line services if needed, to private staff-only networks and guest networks, we'll carry out a thorough site survey and design our solution to meet the needs of your business. We can also work with third-party providers to make sure your network configuration is compatible with existing in-house technology.

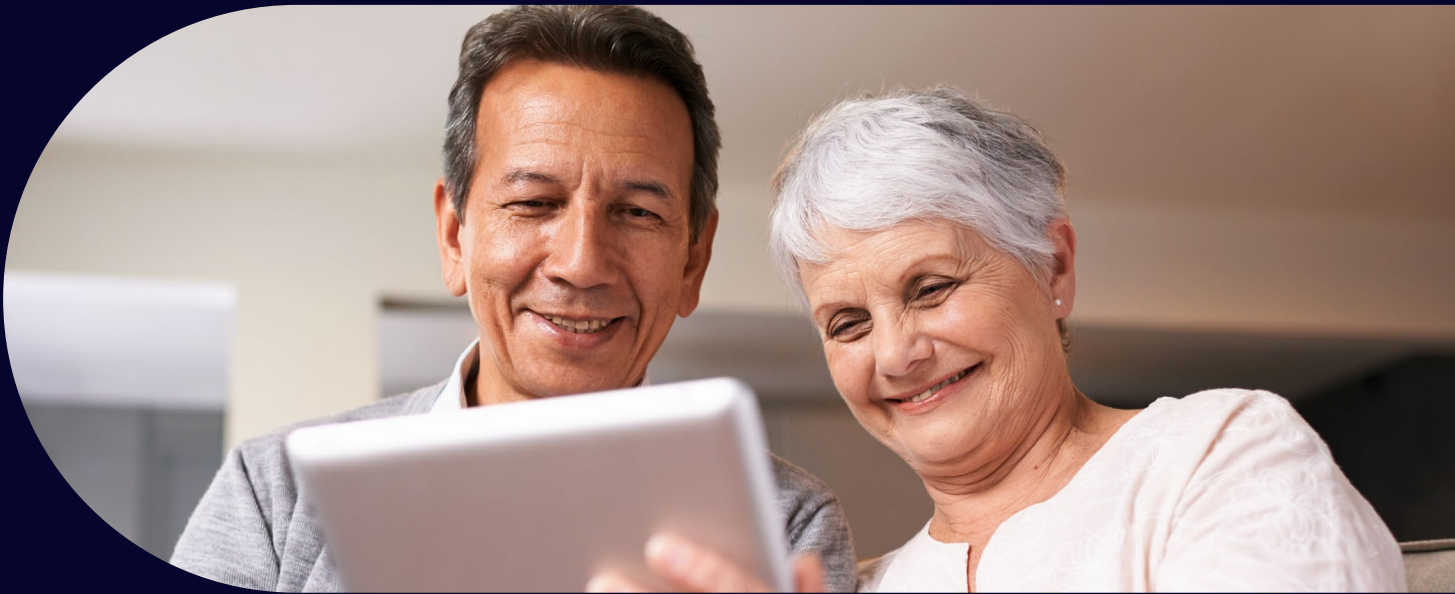
Partnering with you to deliver for your residents and business



A partnership that delivers long-term benefits

As ARCO members, we believe in delivering long-term benefits to your business and your residents.





Supporting Your Residents



Seamless video-calling, stream HD quality movies, and enjoy online gaming



Site wide WiFi coverage



24/7 customer support



Customers connect once and stay connected throughout your park



Simple sign up and instant connectivity



Accessible connectivity

Supporting Your Business



Access IoT devices across your property



24/7 network support



Tailored commercial models



Optional white-labelled, fully managed service



Proactive performance monitoring



Experienced and dedicated account team

Why Wifinity?

We are experienced connectivity specialists with a proven track record across multiple industries. We pride ourselves on taking the complexity out of connectivity, and we operate high-performance managed networks across our partners' locations. Our broadband is fully supported and easy to use.

Our experience covers social housing, student accommodation, private residential developments, defence and the holiday park sector. We can deliver at scale and operate large deployments, as well as offer flexibility for some of our smaller partners.

7 years

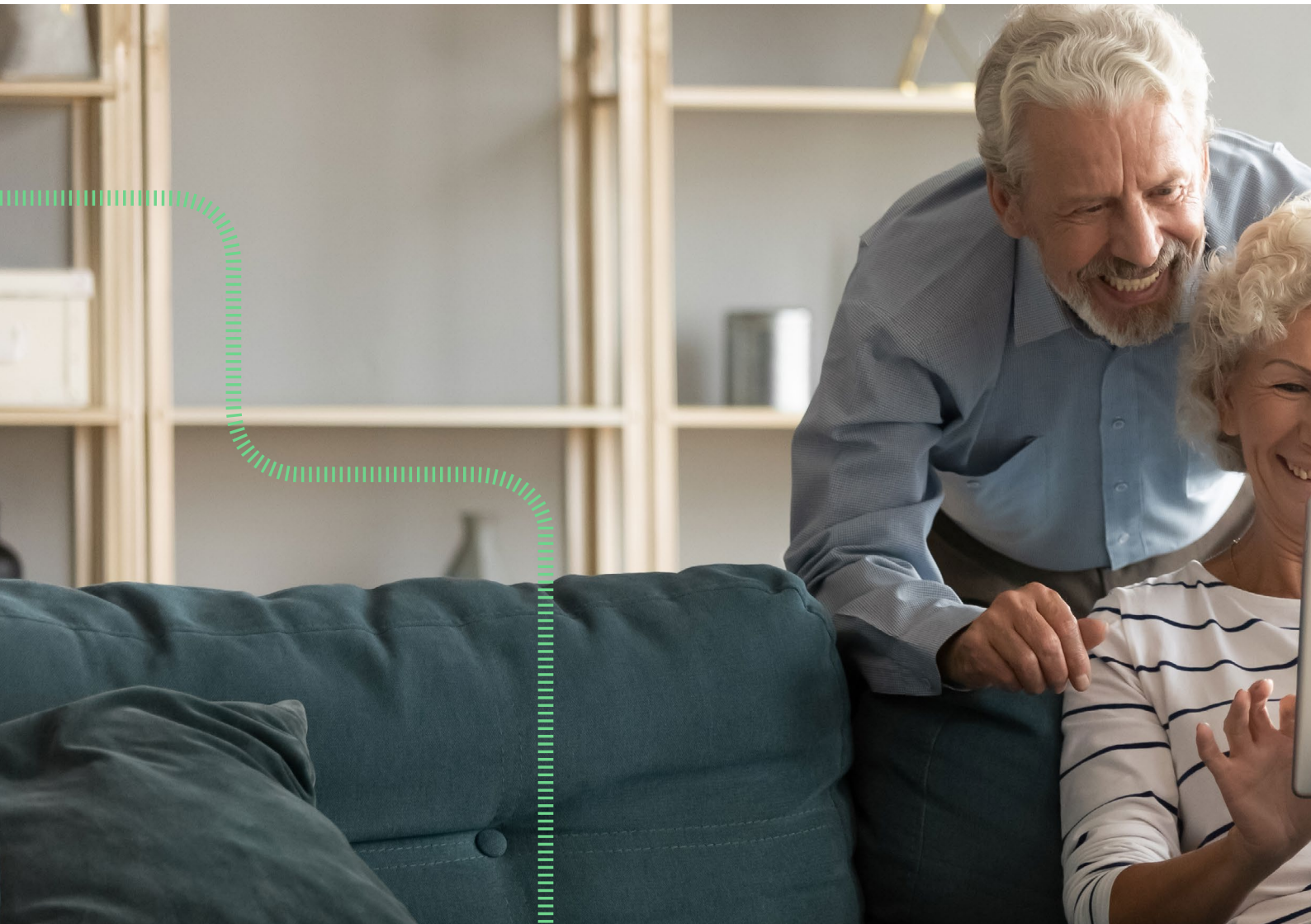
Average years
customer relationship

4.7 ★ Trustpilot

Industry-leading
Trustpilot rating

99.7%

Connectivity
uptime



What makes us different?

At Wifinity, we believe in building long-term relationships with our partners and customers. Your customers are our customers, and we put them at the heart of every solution that we create.

From our network performance to our costs, we pride ourselves on our transparency. We'll keep you up to date on how your network is performing and see our team as an extension of yours.

Your dedicated account manager, supported by our wider team, will work with you to make sure your customers remain connected to the services and content they love.



Fastest growing WiFi provider in Europe



Ethical growth and strong ESG targets



Backed by established British investment



wifinity

Getting in touch

Get in touch and start your journey
towards great connectivity

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