wifinity

ZERO-TOUCH ONBOARDING

There's no getting away from it—moving house is stressful. With so much to arrange and to remember, we wanted WiFi to be one less thing to worry about.

After listening to our customers, we set out to do something about it—and zero-touch onboarding is the result.

Unique to Wifinity, this onboarding process allows residents to pre-register their details ahead of moving in, and thanks to a simple API integration with your system, they'll receive an email and SMS with details of their new Wifinity WiFi account. Alternatively, you can send us their information as a CSV file, and we can manually update residents in our system—the customer experience is just the same.

On moving day, your new resident simply connects to the Wifinity network and enters their password, and they're online.

No engineers to wait in for and no equipment to install. Just superfast WiFi that spans every inch of your property.