wifinity

ROYAL NAVY

ARMY

ROYAL AIR FORCE

# 2025
## Defence Annual Report

# Executive Summary

Wifinity has released its new Defence Sector Annual Report for 2025. It highlights our continued commitment to delivering connectivity to Ministry of Defence (MOD) establishments to improve the lived experience and operational efficiency.

Wifinity provides connectivity for both B2C and B2B use cases, underlining our position as a trusted provider of smart base connectivity for:

**1** Leisure   **2** Operational   **3** Mission Critical Use

B2C deployments include single living accommodation (SLA) blocks to service family accommodation (SFA) homes, to eSports facilities, mess halls, heritage centres, contact houses, transit blocks, other temporary accommodation under our continued connectivity improvement programme.

In 2024, we completed 35 new B2B deployments. These included MOD premises inside and outside of the wire, campus WiFi, connectivity for defence contractors and temporary visitors.

We work directly with the site; centrally with the support of the DIO; Front-Line Command (FLC) Digital Teams, Defence Digital or through contractual agreements with aggregated service providers at defence establishments including Aspire Defence, Mitie, Sodexo, Aramark and Serco. These providers work with Wifinity to add internet connectivity to the managed services they then provide the MOD.

"Our point of presence on over 150 MOD sites makes us uniquely placed to make the reality of a smart base happen."

In September, Wifinity was also proud to be awarded the Armed Forces Covenant Employer Recognition Scheme Gold Award for our support of veterans, reservists and the wider defence community. We previously held the silver award. Since founding in 2007, we have prioritised delivering armed forces connectivity to MOD bases and families. We understand the challenges service personnel face and have designed our business around the sector.

Looking ahead to 2025, Wifinity's point of presence on over 150 MOD sites makes us uniquely placed to make the reality of a smart base happen.



Our infrastructure is already in place at these sites to support partners and any MOD department, service or third party in the defence ecosystem. Our network fabric provides a strong digital backbone for both on-site and remote use cases. This includes helping the Ministry of Defence in its ambition to adopt AI tools.

Both our rollout and upgrade programme are part of a strategic plan, which has seen Wifinity invest millions of pounds to deliver WiFi to as many MOD bed spaces, new blocks and communal areas as possible.

With the support of the DIO, we work with local defence, or local operational teams, to understand troop movement, recruit intake and the site building and redevelopment programme, so service personnel are connected where they most need it.

# 2024 Residential Highlights

Connectivity for an extra 5,000 bedspaces.

Service upgrades of more than 10,000 bedspaces.

Many sites capable of up to 1Gb/s speeds.

Simplified and standardised our WiFi packages.

Removed data limits on all our subscriptions.

Introduced ability to pause subscriptions for leave or deployment.

**wifinity** perks

We have connected our 100,000th room.

# New SLA Sites

Our SLA WiFi service expanded to brand new establishments, connecting 3,460 bedspaces plus over 1,500 in new blocks at existing sites. These increase the number of places where SLA residents can access our WiFi service.

Our passes and subscriptions continue to be available for use at more than 150 sites to support service personnel redeployed or attending training.
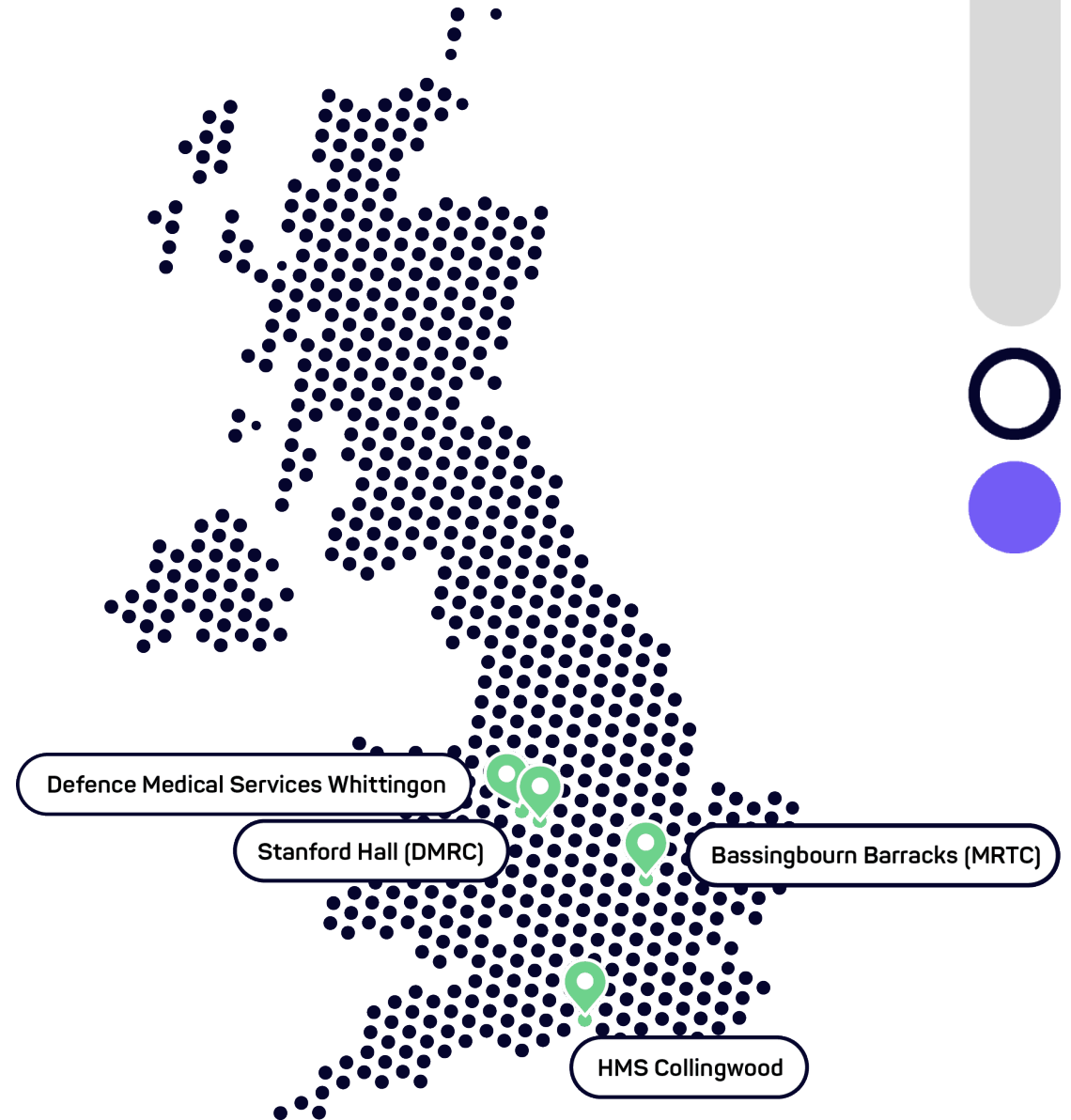
| | |
|---|---|
| **5,000** | Extra bedspaces have connectivity |
| **10,000** | Bedspaces with service upgrades |
| **4** | New sites connected |

Defence Medical Services Whittingon
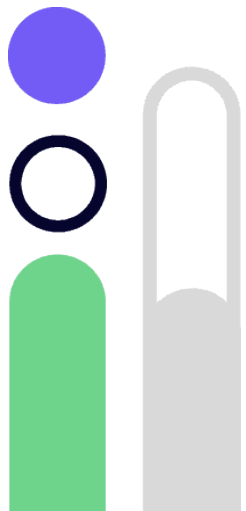
Stanford Hall (DMRC)

Bassingbourn Barracks (MRTC)

HMS Collingwood

# Upgraded SLA Sites

In 2024, we upgraded 12 MOD sites and a total of 10,000 bedspaces.

Improvements included enhanced bandwidth capacity, optimised performance for high demand use and improved reliability of the single living accommodation WiFi service at:

Gaza Barracks

RAF Leeming

Normandy Barracks

RAF Shawbury

RAF Wittering

Beacon Barracks

Rock Barracks

Gamecock Barracks

Royal Artillery Barracks, Woolwich

RNAS Yeovilton

ATC Pirbright

Worthy Down

# Defence Premises Connectivity

## eSports

St George's Barracks, North Luffenham: Wired and WiFi service for the gaming facility.

## Heritage Centres

Free public WiFi at the REME Museum at MOD Lyneham.

## Defence Support Venues

New firewalls supporting Cyprus and Gibraltar operations.



## Defence Contractors

- Ayrshire and Normandy Barracks (Germany) in partnership with Mitie: Secure connectivity service to support a LAN connection for the facilities management team across the two barracks.
- RAF Fylingdales in partnership with VIVO: Secure internet access enabling a LAN connection for their facilities management team.
- A Wifinity service to support Sodexo catering environments.
- RAF Wittering: Extension to the officers mess connectivity.

# Wifinity's Digital Defence Infrastructure
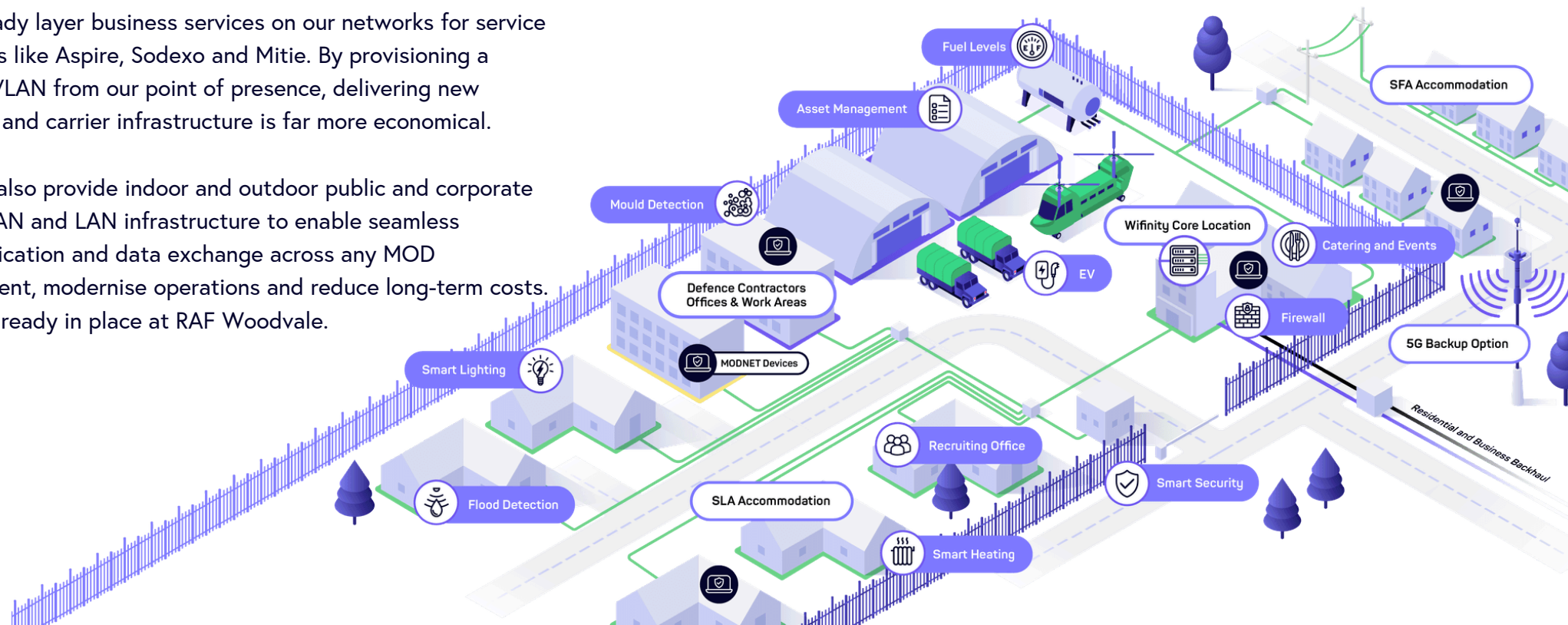
## Live | Work | Train | Deploy

Our infrastructure and service differs from MOD-commissioned networks where flexibility to run commercial services are limited.

We already layer business services on our networks for service providers like Aspire, Sodexo and Mitie. By provisioning a service VLAN from our point of presence, delivering new network and carrier infrastructure is far more economical.

We can also provide indoor and outdoor public and corporate WiFi, WAN and LAN infrastructure to enable seamless communication and data exchange across any MOD department, modernise operations and reduce long-term costs. This is already in place at RAF Woodvale.

With our experience of working with large public sector organisations, we can provide a robust digital backbone from simple to complex use cases to support the modernisation of the defence sector as shown below.

Our solutions enable greater operational efficiency and resilience for simple to complex use cases, supporting advanced tools including real-time data analytics, IoT-enabled systems and AI-driven operational tools.
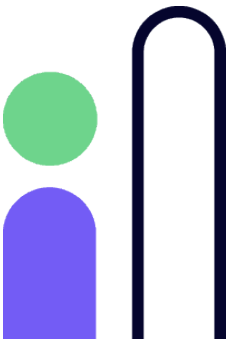
# A View of 2025

Wifinity continues to expand connectivity to the MOD estate across different use cases and demographics.

We have already deployed new services at the REME Museum at MOD Lyneham, RAF Halton, RAF Marham, St George's Barracks, Bicester Garrison, Marne Barracks eSports suite and upgraded RAF Wyton.

Our team is also preparing to provide new connectivity infrastructure at HMS Sultan in Q2, one of the Royal Navy's premier training establishments.

With an aggressive programme of upgrades and new locations, we have an ambitious plan for new services and upgrades across 2025.

We're also set to announce new B2B premises upgrades and new sites, including eSports suites and other buildings on base.

# Defence Solutions

We deliver and manage both the active and passive connectivity network.

**Active**
- Routers
- Access points
- Switches
- Radio links
- OLT / ONTs

**Passive**
- Fibre between buildings
- In-building structured cabling

- SLA WiFi
- Smart base connectivity

**Solutions**
- Business connectivity services
- Non-fixed rapid site connectivity
- Layer partner services over Wifinity's network infrastructure

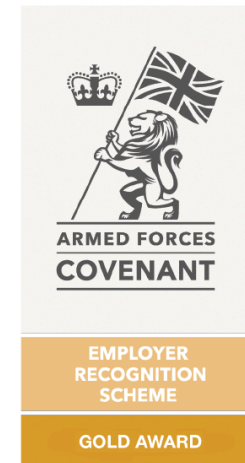# Armed Forces Covenant Employer Recognition Scheme Gold Award

In October, Wifinity was one of just 200 organisations to receive the Armed Forces Covenant Employer Recognition Scheme Gold Award.

It highlights the positive role employers play in supporting defence and inspiring others to do the same.

Beyond our products and services, the award also recognises our employment policies. These include guaranteed interviews for all service personnel, extra paid leave for reservists, supportive HR policies for reservists, veterans, Cadet Force adult volunteers, and the spouses and partners of those serving in the armed forces.

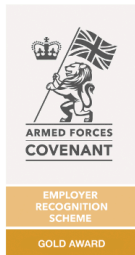10% of our staff are veterans or reservists. Staff are MOD security cleared to simplify site access.

LEARN MORE

ARMED FORCES COVENANT

EMPLOYER RECOGNITION SCHEME

GOLD AWARD

# About Wifinity

## Connecting Armed Forces

We started to help armed forces stay connected in 2007. Proudly backed by British investment, we earned the trust of the MOD, building and managing WiFi for more than 150 military sites.

## We're the Experts

Our people have all the expertise and knowledge you'd expect from a leader in the space.

## Award-winning Provider

Our 2024 award finalist nominations from both business and telecommunications industry bodies reflect our commitment to technical and delivery excellent and digital inclusion.



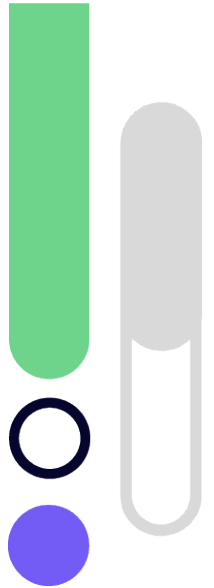ARMED FORCES COVENANT
EMPLOYER RECOGNITION SCHEME
GOLD AWARD

CYBER ESSENTIALS
CERTIFIED PLUS

JSP 453, 440, 375
Defence Infrastructure Fire Standards

British Assessment Bureau
ISO 9001
QUALITY MANAGEMENT

British Assessment Bureau
UKAS MANAGEMENT SYSTEMS 8280
ISO 14001
ENVIRONMENTAL MANAGEMENT

British Assessment Bureau
UKAS MANAGEMENT SYSTEMS 8289
ISO 45001
HEALTH & SAFETY MANAGEMENT

British Assessment Bureau
ISO 27001
INFORMATION SECURITY MANAGEMENT

Trustpilot

Britain CONNECTED

GLOTEL AWARDS

The Lloyds Bank British Business excellence Awards

2024 FINALIST
ISPA AWARDS
DIGITAL INCLUSION AWARD
www.ispa.org.uk/ispa-awards

# Our Team

**Oliver Walter**
Defence & Public Sector Lead
M: 07399 578 591
E: oliver.walter@wifinity.co.uk

**Mark Pomeroy**
Business Development Director
M: 07717 891 118
E: mark.pomeroy@wifinity.co.uk

**Kieran Armstrong**
Head of Delivery
M: 07485 303 615
E: kieran.armstrong@wifinity.co.uk

# 2025

## Defence Annual Report

A Defence Sector Partner Committed to Excellence

Wifinity's commitment to supporting the armed forces has been at the forefront of its history. We are committed to delivering dependable connectivity wherever it is needed to support service personnel and operations.

ROYAL NAVY

ARMY

ROYAL AIR FORCE