

wifinity



User
Profile
Guide

If you have a valid package (i.e. you still have data and it has not expired) when you login you will be taken directly to the user profile app which will allow you to do the following:

DEVICES - Shows you all the devices which have been used on your account.

CHANGE PROFILE - You can update the data that you originally entered at registration.

CHANGE PASSWORD - Allows you to update the password on your account.

USAGE AND CONNECTION TYPE - Shows you how much data you have used and how much you have left in a summary format.

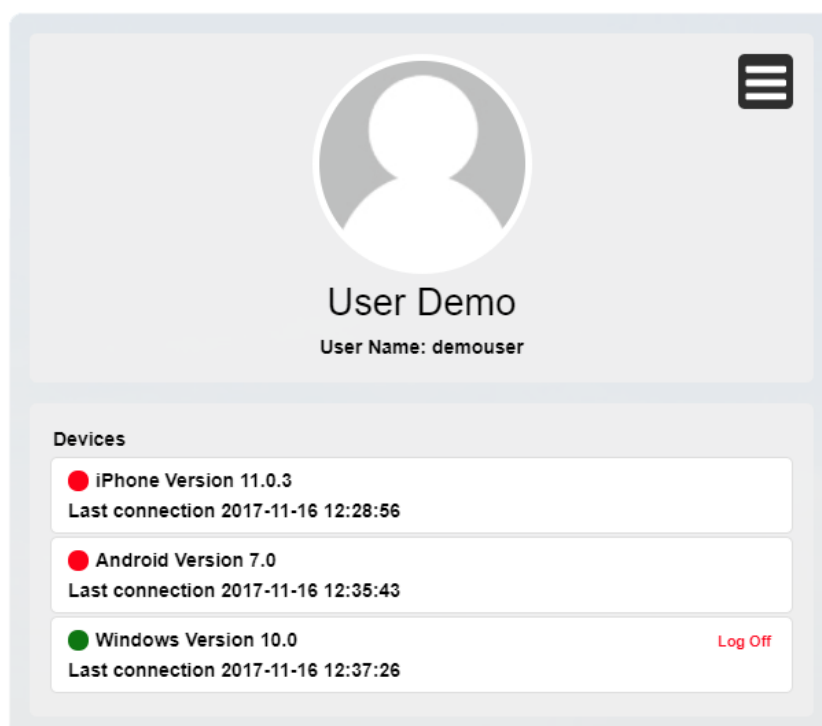
PURCHASED PRODUCTS - Shows all purchased products on the account during its lifetime.

CONNECTION LOGS - Shows a list of each connection made using your account and the amount of data that has been consumed in each connection.

You can see more detail about each of these sections below or by clicking on the headings above.

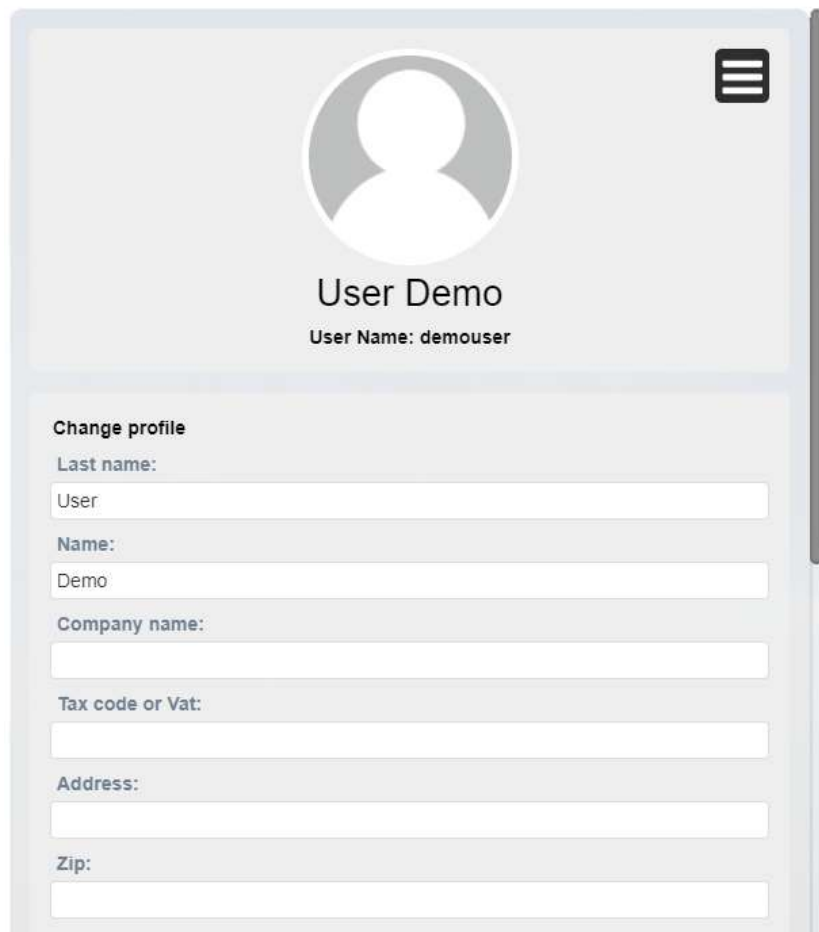
DEVICES:

This is the default landing section for the user profile app and displays a list of all of the devices which have been used on your account. A green circle next to the device indicates that this device is online and using data.



CHANGE PROFILE:

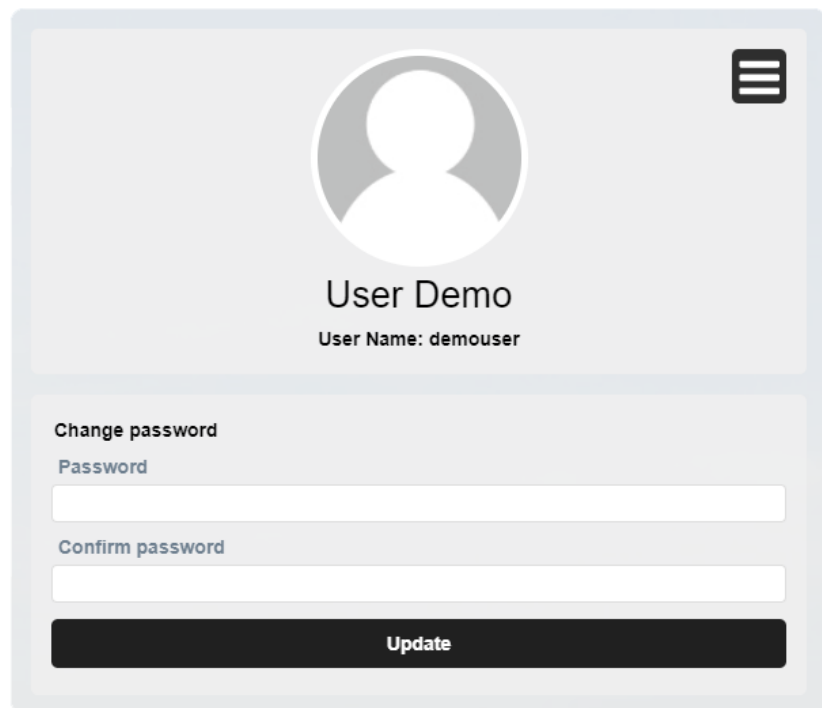
You can update or add to the data that you originally entered at registration including name, email address & home address. Please remember to click/tap update at the bottom of this section to save your changes.



The form displays a user profile for 'User Demo' with the username 'demouser'. It includes a 'Change profile' section with input fields for 'Last name' (User), 'Name' (Demo), 'Company name', 'Tax code or Vat', 'Address', and 'Zip'. A hamburger menu icon is in the top right corner.

CHANGE PASSWORD:

Allows you to update the password on your account. Please remember to click/tap update to save your changes.



The form displays the same user profile for 'User Demo' with the username 'demouser'. It includes a 'Change password' section with input fields for 'Password' and 'Confirm password'. A black 'Update' button is at the bottom. A hamburger menu icon is in the top right corner.



USAGE AND CONNECTION TYPE:

This section shows you various information on how your data has been used including a daily and monthly summary.

The amount of data that you have remaining is displayed in the "total credit traffic" section near the bottom of the list.

The expiration date of your current package can be found at the very bottom of the list.

A detailed summary of when your data was used can be found in the connections logs section.



User Demo
User Name: demouser

Usage and Connection type

Today

Number of connections	5
Bytes sent	399.03 KB
Bytes received	2.2 MB

Current month

Number of connections	5
Bytes sent	399.03 KB
Bytes received	2.2 MB

Current month

Number of connections	5
Bytes sent	399.03 KB
Bytes received	2.2 MB

Totals

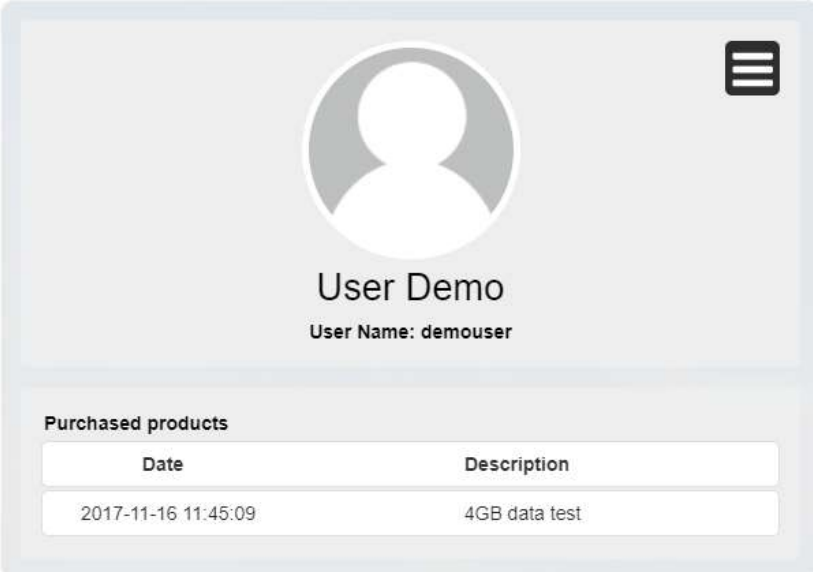
Number of connections	3
Bytes sent	399.03 KB
Bytes received	2.2 MB

Connection type

Download data rate	3 MB
Upload data rate	3 MB
Total credit in minutes	Unlimited
Daily credit in minutes	Unlimited
Monthly credit in minutes	Unlimited
Total credit traffic	3.95 GB
Credit daily traffic	Unlimited
Credit monthly traffic	Unlimited
User expiration	2018-01-31 00:00:00

PURCHASED PRODUCTS:

Shows the history of all purchases that have been made on your account.

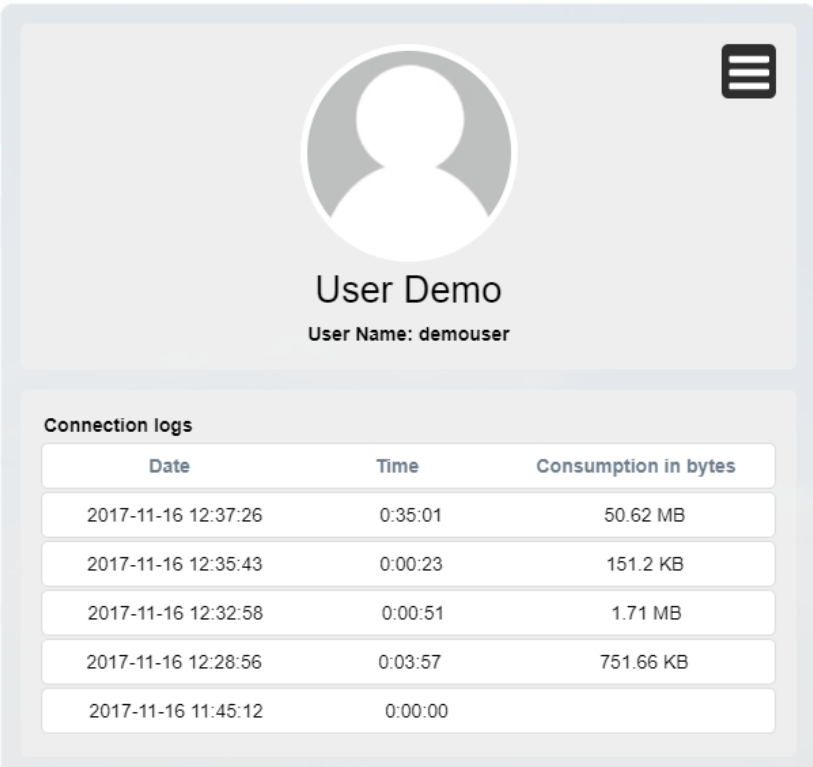


The card displays a user profile for 'User Demo' with the username 'demouser'. Below the profile, a table titled 'Purchased products' shows a single entry: a purchase on 2017-11-16 at 11:45:09 for '4GB data test'.

Date	Description
2017-11-16 11:45:09	4GB data test

CONNECTION LOGS:

Shows a list of each connection made using your account and the amount of data that has been consumed in each connection.



The card displays a user profile for 'User Demo' with the username 'demouser'. Below the profile, a table titled 'Connection logs' shows five entries with columns for Date, Time, and Consumption in bytes.

Date	Time	Consumption in bytes
2017-11-16 12:37:26	0:35:01	50.62 MB
2017-11-16 12:35:43	0:00:23	151.2 KB
2017-11-16 12:32:58	0:00:51	1.71 MB
2017-11-16 12:28:56	0:03:57	751.66 KB
2017-11-16 11:45:12	0:00:00	

If you have any issues, please visit <https://wifinity.co.uk/support/hospitality/> where you are able to raise a support ticket. On this page you will also see a best practise guide on how you can minimise your data usage also.

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